



Call for a quote
800.730.5644

LOGICAL CHOICE TECHNOLOGIES

Professional Installation and Project Management Services

- Promethean ActivClassrooms
- Classroom Audio & Voice Enhancement
- Xirrus Wi-Fi Arrays
- SALTO Networked Door Access
- Network Drops / Low Voltage Cabling
- Crestron A/V Control Systems



On-Site Service Plans

- Service Plans: 10 & 100 hr Block-time
- Services "As Needed" by the Hour



www.logicalchoice.com/services

On-site Service Plan



Extend Your Service Support On-site

If you have limited technical support and need help maintaining and troubleshooting technology in your classrooms, this plan is for you. Purchasing a Block-time Service Plan upfront (before technical issues arise) allows you to reduce downtime that occurs while waiting for a purchase order to be prepared and processed. Block-time rates are discounted from our standard "As Needed" on-site rate of \$165/hour.

- **10 hours of on-site Block-time** **\$1,500 (\$150.00/hour)**
- **100 hours of on-site Block-time** **\$14,250 (\$142.50/hour)**

Example of how a 100-hour plan can work:

During a 9-month school year, schedule one 8-hour day per month for regular on-site maintenance (e.g. projector cleaning). Then, 28 hours remain for on-site troubleshooting, diagnostic repair, or labor that complements manufacturer hardware warranties.

As another way to reduce classroom down-time, you may want to consider **hot swap items** that would be stored in your district. We would be happy to assist you in determining the appropriate items to keep on hand.



3 WAYS TO ENGAGE CUSTOMER CARE

- 1 **Online at:** www.logicalchoice.com/care and complete a "contact us" form
- 2 **Email:** CustomerCare@logicalchoice.com
- 3 **Phone:** **866-482-8937**

FREE
Web/Phone Support
for products purchased from
Logical Choice. On-site
labor not included.

Ask about our customer "Self Service Portal."